



# CONFLUENCE MEDICAL GROUP, PLLC

## *SERVICES & SUPPORT*

Thank you for allowing Confluence Medical Group, PLLC (“CMG”) to serve and support you. Below is an outline of our service and support to you. If there’s something that you would like for us to do to further assist you, please let us know. We appreciate your feedback and are always looking to improve our level of care to our providers as you care for the community members of our clients.

### **I. Medical Malpractice Insurance:**

- A. CMG adds you to our medical malpractice policy at no expense to you.
- B. There is an application process with our carrier. You will work closely with our credentialing specialist to complete this process.

### **II. Facility Privileging:**

- A. CMG credentialing specialist will work closely with you to ensure all documents are received and submitted to our client(s).
- B. CMG credentialing specialist will complete as much paperwork and forms for you as possible. Your time is limited and forms/applications can be time consuming! CMG credentialing specialist will fill in the forms, then send to you via DocuSign to complete any missing items.
- C. Optional Limited Power of Attorney utilization.

### **III. State Licensing:**

- A. Would you like to pursue licensing in a new state for a locums opportunity? Please discuss this with your CMG recruiter! Your CMG recruiter will work with you to find the opportunity that suits your needs and interests.
- B. CMG credentialing specialist and recruiter will work with you to complete state licensing. Consider us your office staff! We’re here to educate and assist you in the state licensing process of your choosing.

**IV. Travel/Lodging Accommodations:** CMG handles your travel and lodging needs. You are not financially responsible for your travel or lodging. We try our best to keep costs down for our clients while ensuring you are comfortable during your assignment. If you have a rewards number with particular carriers/vendors, please let our customer service specialist know. When possible, we are happy to add to your rewards earnings.

- A. Options for assignments NOT requiring air travel
  - 1. Rental Car through Enterprise or National Car Rental



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2. Mileage reimbursement for driving your own vehicle at current federal mileage reimbursement rate (\$0.56)
- B. Options for assignment requiring air travel
  1. Air Travel
    - a) Paid for by CMG.
    - b) Standard Coach (*Upgrade at your own expense*)
    - c) CMG communicates with you to determine best flight times and seating preferences.
    - d) CMG does not have a preferred airline.
  2. Transportation Options While on Assignment
    - a) Rental Car- Paid for by CMG.
      - (1) Midsize Vehicle
      - (2) CMG rents through Enterprise or National Car Rental when possible.
    - b) Uber/Lyft/Other Ride Services
      - (1) If you prefer to utilize a ride service in lieu of a rental car, please coordinate this with our customer service specialist.
      - (2) This may be a reimbursed expense. There is a limited opportunity for CMG to be able to order and directly pay for your Uber/Lyft. Depending on need and CMG availability, this may need to be ordered and paid for by user and then reimbursed.
  3. Lodging
    - a) Paid for by CMG.
    - b) Holiday Inn Express or equivalent hotel: Standard Room
    - c) CMG books Marriott Bonvoy & Hilton chains when available and appropriate.

If you have any questions or ideas, please contact your recruiter or CMG Project Manager, Jenny Weems. We look forward to serving you and welcoming you into our CMG Family!

Respectfully yours,  
Jenny Weems  
704-453-9210  
[jenny.weems@confluence-medical.com](mailto:jenny.weems@confluence-medical.com)